

PRE ORDER AND BOOKING POLICY

FOR 10+ PEOPLE £5 DEPOSIT REQUIRED PER PERSON.
PAYING YOUR DEPOSIT
Come in store to pay your deposit.

RESERVATIONS & PRE ORDERS

Once the date, time and size of your booking has been confirmed please then PRE ORDER by calling in or emailing.

EMAIL: thefactorycatford@gmail.com

CALL: 020 8698 7110

PRE ORDER AT LEAST 72 hours IN ADVANCE.

CANCELLATIONS

Sometimes, for whatever reason, guests need to cancel their table. Just let us know 72 hours before your booking, and we'll refund your deposit.

NOTICE

Want to invite more people? Somebody can't make it? Let us know 24 hours ahead and we'll change your booking details. Unfortunately if you don't let us know that fewer people are coming, we'll have to charge you for their food.

PAYMENT TERMS

You can pay with all major credit cards and cash. We don't accept cheques and don't offer account facilities.

